

Schelana Walker  
County Clerk  
Courthouse, Suite 100  
Livingston TX 77351

## Receipt

Location: 0

Employee: 31

## Transaction Information

Transaction Type: CCLK  
ID: MARRIAGE LIC  
Year: 2014  
Amount Due: \$82.00  
Convenience Fee: \$3.00  
Total Amount Due: \$85.00

## Payment Information

Payment Method: Credit Card  
Card Type: VISA  
Card Holder Name: SHUNDRA STEWART  
Reference #: 6008  
Transaction #: EUHPB745488D  
Authorization #: 111111  
Processed Date: 02/11/2014  
Processed Time: 02:51:33 PM

## Transaction Details

Phone #: 9362234120

Close

Copyright 2012.

Shundra  
Stewart

(936) 223-4120

Shundra Stewart disputed this charge on her credit card on 3/4 and it resulted in a chargeback. Then she realized that she was okay with it so she needs to send the money back. However she has failed to do so thru numerous attempts

4/3/14 called and left message with Shundra Stewart. Because "Hamer" still hasn't gotten money. She assured me that she will mail payment today. The amount is \$95.<sup>00</sup> to include fees

## Unauthorized Payment Details

**Transaction ID:** 70153321P86174044  
**Invoice ID:** 6008TX373C  
**Buyer Name:** SHUNDRA STEWART  
**Buyer Email:** No email address included  
**Transaction Amount:** \$85.00 USD  
**Transaction Date:** Feb 11, 2014

**Case ID:** PP-003-000-221-921  
**Reason for Dispute:** Unauthorized payment  
**Chargeback Reason Code:** 83  
**Chargeback Amount:** \$85.00 USD  
**Chargeback Date:** Mar 4, 2014  
**Status:** Case Closed  
**Status Details:** We have reviewed the case. Because you have not met Seller Protection performance requirements, the transaction will be reversed. The case is now closed.

### Seller Comments:

	Files (0)	
<b>Date Sent</b>	<b>Type of Evidence</b>	<b>File Title</b>
No Files Uploaded		
	Faxes (0)	
<b>Date Sent</b>	<b>Type of Evidence</b>	<b>Status</b>
No Faxes Uploaded		
	Notes (0)	
<b>Date Sent</b>		<b>Subject</b>
No Notes added		

### Dispute History Log - All Results

Show All

The Dispute History Log displays all actions related to your claim.

Date	Action Details
Mar 25, 2014	Case closed

The Dispute History Log displays all actions related to your claim.

<b>Date</b>	<b>Action Details</b>
Mar 25, 2014	Funds recovered from seller
Mar 25, 2014	Unable to dispute on seller's behalf -
Mar 19, 2014	Documentation received from seller
Mar 19, 2014	Documentation received from seller
Mar 10, 2014	No funds transferred from seller's account
Mar 10, 2014	Chargeback disputed
Mar 10, 2014	Email sent to seller
Mar 10, 2014	Documentation received from seller
Mar 7, 2014	Documentation received from seller
Mar 6, 2014	Documentation received from seller
Mar 4, 2014	Email sent to seller
Mar 4, 2014	Chargeback initiated

Government Payment  
4200

Amy

V/ Hamer (1-800-926-3466)

processed

processed 2/11 82.<sup>00</sup>

disputed 3/4

sent letter 3/6

chargeback

(Shundra Stewart)  
Hamer

2/14 refunded us

owes Hamer

1) Check or M/O

Payable to Government  
payments

2) Credit Card  
thru online  
82.<sup>00</sup> (we) would owe  
Hamer

3) make check or M/O  
payable to Co CLK  
82 we pay Hamer



**SCHELANA  
WALKER  
POLK COUNTY CLERK**

Date: June 24, 2014

To: Shundra Stewart  
590 Pebble Creek  
Livingston, TX 77351

SUBJECT: CREDIT CARD CHARGEBACK

MS. STEWART:

AS YOU KNOW THERE WAS A CHARGE ON YOUR CREDIT CARD ON FEBRUARY 11, 2014 THAT YOU DISPUTED. THIS RESULTED IN A CHARGEBACK ON THE CREDIT CARD COMPANY'S PART. AFTER SOME INVESTIGATION ON YOUR PART YOU DISCOVERED THAT THIS WAS A LEGITIMATE CHARGE. THEREFORE YOU OWE THE CREDIT CARD COMPANY THE ORIGINAL CHARGE OF **\$85.00 PLUS A \$10.00 FEE**. WE HAVE SPOKEN 2 TIMES AND YOU HAVE ASSURED ME THAT YOU WERE GOING TO SEND THEM A CHECK FOR THE AMOUNT. AT THIS TIME YOU HAVE FAILED TO DO SO. IF YOU DO NOT RESPOND TO THIS LETTER AND MAIL THEM THE FULL AMOUNT OF \$95.00 **WITHIN 10 DAYS** THIS MATTER WILL BE TURNED OVER TO **THE POLK COUNTY DISTRICT ATTORNEY'S OFFICE FOR PROSECUTION AND COLLECTIONS**. PLEASE MAIL A CHECK OR MONEY ORDER MADE PAYABLE

TO: GOVERNMENT PAYMENTS  
4200 A NORTH  
BICENTENNIAL DR.  
MCALLEN, TX 78504

IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT MY OFFICE AT (936)327-6805, AND ASK FOR THE BOOKKEEPER, STACY HANDLEY,

SINCERELY,

*Schelana Walker* /HW

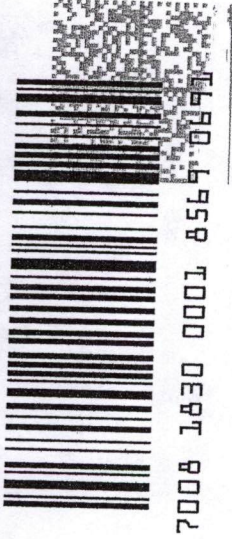
SCHELANA WALKER  
POLK COUNTY CLERK

**\*Copy of receipt enclosed**

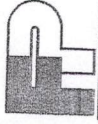


SCHELANA WALKER  
POLK COUNTY CLERK  
101 W. MILL ST. • SUITE 265  
P.O. DRAWER 2119  
LIVINGSTON, TX 77351

**CERTIFIED MAIL™**



US POSTAGE  
**\$06.48<sup>9</sup>**



Mailed From 77351  
06/25/2014  
VIA 0005180758

To: Shundra Stewart  
590 Pebble Creek  
Livingston, TX 77351

**IMPORTANT  
DOCUMENTS  
FOR SAFE KEEPING**

*ANK*

NIXIE 750 DE 1009 0007/02/14  
RETURN TO SENDER  
NOT DELIVERABLE AS ADDRESSED  
UNABLE TO FORWARD

7514603029

937

**stacy**

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**From:** Ami E Sides <aesides@hecorp.com>  
**Sent:** Wednesday, July 16, 2014 8:34 AM  
**To:** stacy.handley@co.polk.tx.us  
**Subject:** charge back Shundra Stewart

Good morning, Stacy.

What is the status on the charge back for Shundra Stewart? We have a non collected promise to pay from her on 06/04. The last note I have from you is that you would send a certified letter to her. We have a non collected promise to pay from 06/04.

Please let me know if I can deduct from your next funding, or if you want to send me a check for the amount of \$82.00.

Regards,  
Ami

--

Ami Sides  
Hamer Enterprises  
Easy Access/Texas Logic  
4200-A N Bicentennial Dr  
McAllen, Texas 78504  
TEL: 956.682.3466  
FAX: 956.682.0372  
EMAIL: [aesides@hecorp.com](mailto:aesides@hecorp.com)

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*Terry Williams  
at co-1*